

Hello! Ceramics- The Flagship Collection

packing information



FOB Birmingham, AL 35222

	5x10"	5x5"	2.5x10"	2.5x10 flannel	2.5x10" blends	2.5x10 flannel melange	chevron	quartino
Sq.Ft. Coverage	0.35	0.175	0.175	0.175	0.175	0.175	0.18	n/a
Size	5x10"	5x5"	2.5x10"	2.5x10"	2.5x10"	2.5x10"		0.4x8"
pc/box	30	60	60	60	60	60	54	12
Sft/box	10.98	10.98	10.98	10.98	10.98	10.98	9.9	n/a
Lbs/box	38.36	38.36	38.36	38.36	38.36	38.36	34.1	0.85
Lbs/sft	3.50	3.50	3.50	3.50	3.50	3.50	3.44	n/a
Boxes/Crate	77	77	77	77	77	77	77	

Full boxes only

Sample Request

Samples of our entire assortment are available upon request. Full pieces samples are available for purchase at 50% discount. All samples are representative of our current inventory. Variation between lots should be expected.

Return/claim Policy

No material may be returned for credit without a prior written authorization from Ceramica, Etc. Materials authorized for return are subject to a 25% restocking fee plus freight charges. No broken lot cartons will be accepted as returns.

Notwithstanding the foregoing, in no case may any materials be returned for credit after 30 days from invoice date. Product should be inspected upon receipt.

All claims must be filed in writing within 48 hours, at the same time as a claim must be filed with shipping company if broken.

No claim will be accepted after 48 hours or after it has been installed.

Handling Charges

The following additional fee will apply to your order: Packing \$10.00/box, \$30.00/pallet

Notice on Cracked Finish

The surface of all the craquelé tiles is cracked due to the glass contained in the glaze that is highly fusible and gives brightness and transparency to the colors. The surface of the tile crackles during the firing in the kiln. Coloring substances may be absorbed through the tiny cracks of the glaze and stain the surface. It is recommended to cut the tiles dry and to pay maximum attention during the grouting operation, both with neutral and with coloured grout.

In order to use craquelé tiles on horizontal surfaces (floors, tops, etc....), we recommend to apply penetrating sealer on the surface of the tiles before grouting them in order to protect them from the dirtiness. It is necessary to clean immediately any possible blurs.

We will accept no complaints for craquelé tiles got "DIRTY" during the installation.

IMPORTANT INFORMATION!!!!

FLAGSHIP MELANGE (BLEND)

Inside the box you will find a VARIETY OF COLORS THAT MUST BE RANDOMLY MIXED UP AND BLENDED to achieve the desired natural "off shaded" effect and look of this product.